



Registration Instructions via Desktop/App

New Users – DESKTOP REGISTRATION

You can sign up for the site on the WebMD Wellness at Your Side (WAYS) App, mobile browser (if you are on a mobile device) or the desktop site (using a computer).

Using a computer/mobile browser:

Go to <https://webmdhealth.com/countyoforange/>

- Click “create account”
 - Enter details
 - Employee ID found on your paystub (**total must be 10 digits ie. 0000012345**)
 - Create a username, password, enter your email address, and date of birth (mm/dd/yyyy)
 - Accept the Terms and Privacy Policy by checking the box
 - Then, click “GO”
 - Next, answer the intake survey questions for any health risks or conditions you would like to learn more about for you or a family member/friend and then any wellness topics of focus. This information will allow the platform to personalize the experience just for you.
 - Once you have reached the My Health tab, you are now in the site on your dashboard.

Returning Users – DESKTOP LOG IN

Once you have created an account above, every time thereafter, you will login with your username/password.

You can use the “forgot username/password” link for prompts.

- If you do not receive your reset email within a few minutes of requesting, you may be using an incorrect email address.
- Call the customer service line at **800-492-9812**.

New Users –APP REGISTRATION

- Open the WAYS (Wellness at Your Side) App
- Enter the company connection code: **orange** and click continue.
- Click create account
- Complete account setup:
 - Registration ID: Your employee id with leading zeroes to show 10 digits total (ie. 0000012345)
 - Create a username
 - Create a password (retype password)
 - Enter your date of birth (mm/dd/yyyy)
 - Enter your email address (a second time to verify)
 - Review your information
 - Click the box to accept the terms and conditions/review privacy policy
 - Click the GO button
- You will receive a welcome email at the email address you used to register.
- You can now take the intake survey and start personalizing your experience. You will select any conditions you or a family/friend may have that you would like to learn more about as well as any health topics you are interested in.

THE DEADLINE TO COMPLETE 100 POINTS IN WELLNESS ACTIVITIES AND EARN THE WELLNESS CREDIT IS AUGUST 18, 2022.



- Once you have reached the My Health tab, you are now in the portal.

Returning Users – APP LOG IN

Enter the connection code: **orange** as well as your Username and Password.

NEED ASSISTANCE

WebMD's Customer Service

800-492-9812

Hours: Monday – Friday: 5:30 A.M. – 5 P.M.

Or email your Well-Being Program Manager at YourPathway@webmd.net.