



Registration Instructions via Desktop/App

New Users – DESKTOP REGISTRATION

You can sign up for the site on the WebMD Wellness at Your Side (WAYS) App, mobile browser (if you are on a mobile device) or the desktop site (using a computer).

Using a computer/mobile browser:

Go to <https://webmdhealth.com/countyoforange/>

- Click “create account”
 - Enter details
 - Employee ID found on your paystub (**total must be 10 digits ie. 0000012345**)
 - Create a username, password, enter your email address, and date of birth (mm/dd/yyyy)
 - Accept the Terms and Privacy Policy by checking the box
 - Then, click “GO”
 - Option page will pop up: Enable 2-Step Verification by receiving a code to your phone or skip.
 - Next, answer the intake survey questions for any health risks or conditions you would like to learn more about for you or a family member/friend and then any wellness topics of focus. This information will allow the platform to personalize the experience just for you.
 - Once you have reached the My Health tab, you are now in the site on your dashboard.

Returning Users – DESKTOP LOG IN

Once you have created an account above, every time thereafter, you will login with your username/password.

You can use the “forgot username/password” link for prompts.

- If you do not receive your reset email within a few minutes of requesting, you may be using an incorrect email address.
- Call the customer service line at **800-492-9812**.

New Users –APP REGISTRATION

- Open the WAYS (Wellness at Your Side) App
- Enter the company connection code: **orange** and click continue.
- Click create account
- Complete account setup:
 - Registration ID: Your employee id with leading zeroes to show 10 digits total (ie. 0000012345)
 - Create a username
 - Create a password (retype password)
 - Enter your date of birth (mm/dd/yyyy)
 - Enter your email address (a second time to verify)
 - Review your information
 - Click the box to accept the terms and conditions/review privacy policy
 - Click the GO button
 - Option page will pop up: Enable 2-Step Verification by receiving a code to your phone or skip.



- You will receive a welcome email at the email address you used to register.
- You can now take the intake survey and start personalizing your experience. You will select any conditions you or a family/friend may have that you would like to learn more about as well as any health topics you are interested in.
- Once you have reached the My Health tab, you are now in the portal.

Returning Users – APP LOG IN

Enter the connection code: **orange** as well as your Username and Password.

NEED ASSISTANCE

WebMD's Customer Service

800-492-9812

Hours: Monday – Friday: 5:30 A.M. – 5 P.M.

Or email your Well-Being Program Manager at YourPathway@webmd.net.